

Freyt365 Privacy Policy

Effective Date: 1 March 2025

1. Introduction Welcome to Freyt365, a transport and logistics system that facilitates company wallet transactions, including deposits, internal transfers, and fund withdrawals. This Privacy Policy explains how we collect, use, store, and protect your information when you use our services.

2. Information We Collect When you use Freyt365, we may collect the following types of information:

- **Personal Information:** Company name, contact details, and account credentials.
- **Financial Information:** Wallet balances, transaction history, deposit details, and withdrawal records.
- **Location Data:** For currency exchange and logistics optimization when transactions are performed in different countries.
- **Technical Data:** IP addresses, device information, and system usage logs.

3. How We Use Your Information We use the collected data for the following purposes:

- To process wallet transactions, including deposits, transfers, and withdrawals.
- To facilitate international transactions in different currencies.
- To enhance security, detect fraudulent activities, and comply with financial regulations.
- To improve our services and provide customer support.
- To comply with legal and regulatory obligations.

4. Data Sharing and Disclosure Freyt365 does not sell or rent user data. However, we may share information with:

- **Financial Institutions and Payment Processors** to process transactions.
- **Regulatory Authorities** if required by law or financial regulations.
- **Service Providers** that assist in fraud prevention, system security, and technical support.

5. Data Security We implement robust security measures to protect your data, including:

- Encryption of financial transactions.

- Secure access controls to prevent unauthorized access.
- Regular security audits and compliance checks.

6. International Data Transfers Given the global nature of our services, your data may be processed in different countries. We ensure that any cross-border data transfers comply with applicable data protection laws.

7. User Rights and Choices Users have the right to:

- Access, update, or delete their personal data.
- Request a copy of their transaction history.
- Opt-out of certain data processing activities where applicable.
- Lodge complaints with regulatory authorities if they believe their data is misused.

8. Retention of Data We retain user data as long as necessary to fulfill business and legal obligations. Transaction records may be stored for a longer duration to comply with financial laws.

9. Changes to this Privacy Policy Freyt365 may update this Privacy Policy periodically. We will notify users of significant changes through our platform or other communication channels.

10. Contact Information For any inquiries regarding this Privacy Policy, please contact us at:

- **Email:** info@freyt365.com
- **Phone:** +2638677008143
- **Address:** 42 Glenn Garry Ave Highlands, Harare

By using Freyt365, you agree to the terms outlined in this Privacy Policy.